

JOB OPPORTUNITY

Franchise Tax Board is an equal opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

☒ Permanent
Full-time

☐ Permanent
Intermittent

☐ Limited-term
(Temporary)
Length _____

☐ Formal Training
and Development
Assignment

Position Title: Data Processing Manager I I
Location: H Q Sacramento/Network Mgmt Bureau
Salary Range: \$4,772-\$5,757

Classification: D P M I I
Section/Unit: Enterprise Telephony & Network Services
Number of Vacancies: 1

Job Description: (includes typical duties)

Mgr. of the Network Operations & Performance Unit. Under the general direction of the Section Mgr., incumbent will be responsible for managing tech.staff supporting enterprise servers including but not limited to firewalls, email, and RAS, network mgmt. & capacity planning activities. Addl., voice, data wiring infrastructure & the administration of Service Level Agreements with decentralized technology customers within FTB. Responsibility includes all hardware and software required to support these efforts; procuring, implementing, & administering cabling projects and contracts. The selected candidate will assist the Section gr. in developing and implementing performance measures.

Required Knowledge, Skills, and Abilities:

- Strong interpersonal and communication skills
- Ability to motivate and mentor staff
- Either direct or indirect experience with server administration (e.g., NT, UNIX or Netware)
- Experience managing diverse groups of technical and professional staff
- Strong commitment to customer service
- Experience managing analytical and problem solving teams
- Experience managing teams to be adaptive to changing priorities and deadlines
- Well organized and flexible

Desirable

Experience/Qualifications:

- Knowledge of network operations
- Exposure to network management
- Familiarity with cabling mediums

Mail or hand deliver your application by: Open until filled
Contact Person: Jan Ross Telephone Number: (916) 845-7501
Address/Room Number: PO Box 550, Sacramento, CA 95812-0550, Attention: Exams
Special Instructions: Acceptable applications DPM II or well qualified AD II, submit a STD 678 & detailed resume.

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list or have reinstatement eligibility. Applications will be screened and only the most qualified applicants will be interviewed.

All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation. The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.

Franchise Tax Board's TDD telephone number is (800) 822-6268.

The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.